

<u>Application Process Overview</u>

Who can live at Hesperus Village?

Incoming Residents must show that they meet all of the following criteria:

- One person in the household must be at least 61 years old;
- All household members are Canadian Citizens/Permanent Residents of Canada or Convention refugee claimants;
- No household member owes money to any social
- housing provider;
- No household member is under a deportation, departure or exclusion order to leave Canada;
- No household member has been convicted of an offence related to rent-geared-toincome assistance;
- No household member has been found by a court of law or the Landlord and Tenant Board to have misrepresented their income for the purpose of rent geared-to-income assistance;
- Tenants must be able to live independently in the unit, with or without support services;
- For market rent tenants, the combined household income for all members of the household in the previous calendar (tax) year cannot be higher than \$85,100;
- For rent-geared-to-income tenants, the amount of investments/assets that you have cannot exceed \$75,000;
- Applicants must be able to show that they can afford to pay the monthly rent and any other expenses associated with living at Hesperus Village.

What documentation do I need to have to prove residency in Canada?

Documentation must clearly indicate your legal right to be in Canada. This may include, but is not limited to:

- A copy of your Canadian birth certificate;
- A Canadian passport, landed immigrant papers, permanent resident card;
- Documents supporting your claim for refugee status;
- Proof of sponsorship.

What documentation do I need to have to prove household income?

Should you receive a call from Hesperus informing you that an apartment is available, before we officially offer you the unit, you will need to provide documentation that clearly shows the monthly income amount from all sources for all household members. This may include, but is not limited to copies of the following:

• Letter from an employer, on company letterhead, showing the firm's address and telephone number, declaring the monthly income for each employed individual;



- Copies of recent bank statements showing deposits from pensions, allowances, government assistance and other sources;
- Copy of a recent Employment Insurance Itemized Statement of Benefits Paid (if applicable);
- Copy of Notice of Assessment from Canada Revenue Agency for the previous calendar year & copy of tax return

How much rent will I pay?

Rent amounts vary depending on which building you live in, and the size of apartment you occupy.

We are not able at this time to determine what your rent would be if you were applying for a subsidized unit. Subsidies for Hesperus East are funded through the Ministry of Health. Subsidies for Hesperus West are funded through Regional Municipality of York Region. The rent for these units is calculated upon proof of income and in accordance with funding guidelines. Candidates who are approved for subsidized unit will be required to prove eligibility on a yearly basis.

How long will it take for me to be offered a unit?

The amount of time before a unit comes available can vary depending on the needs of the prospective resident, the type of unit required, and household suitability. The subsidized units have a much longer wait list than the market units. It is very difficult to say when a unit will become available. We recommend that you submit your application several years in advance.

We strongly encourage you to start preparing to move to Hesperus well in advance of getting an offer. Our experience shows that applicants tend to be surprised to receive our call informing them that a unit is available. Please discuss your plans to move to Hesperus with those you need to speak with (family, doctor, lawyer, etc.) while making that decision.

How are applicants selected for units?

The process for selection of subsidized units is dictated by our funders. There are very clear and specific rules. Only applicants with fully completed applications will be formally reviewed.

Market rent units in Hesperus Fellowship Community (HFC) and Hesperus Fellowship Village (HFV) and rent assisted units in Hesperus Fellowship Community are offered to the most suitable household that is at the top of the centralized wait list managed by Hesperus Village.

Rent assisted units in HFV are offered to the most suitable household at the top of the York Region Housing Access Unit's waiting list, managed by York Region.



What if my information or situation changes after I submit my application?

It is your responsibility to keep your file up to date. If your contact information changes, you must notify us. If we send you a letter or an email and it is returned undeliverable, your application may be removed from the waiting list. If we call you as a unit becomes available and your contact telephone number is out of service, we will have no option but to move down the waiting list. We encourage you to connect with us on a yearly basis to confirm your status and your on-going interest in living at Hesperus. We recommend you do this in writing via email.

How can I find out more information?

We strongly encourage people that are interested in living at Hesperus to become involved with the community in advance of moving in. If you agree to sign up for our mailing list, you will be advised of any upcoming activities. This will give you a chance to meet our residents and get a better feel for our community. If you need more specific information to help you decide whether or not you would like to go on the waitlist please email support@hesperus.ca or leave a message at our office 905-764-0840.